EXHIBIT D



June 21, 2021

By email (james.sheppard@wnco.com & cc: Monique.goujat@wnco.com)

James Sheppard Legal Department – Senior Attorney Southwest Airlines Co. 2702 Love Field Drive Dallas, TX 75235

Dear Mr. Sheppard:

I am responding to your letter of June 8, 2021 and June 18, 2021 (copy attached).

As CEO of Skiplagged, I can confirm:

- 1. Skiplagged does not "web scrape" data from the Southwest.com website or obtain data from Southwest's application programming interface.
- 2. Skiplagged does not sell "hidden-city" flights on Southwest.
- 3. Skiplagged no longer displays any heart logo for Southwest flights (see screenshot attached).

Given these facts, I assume it is not necessary to go into detail on the many mistaken assumptions and assertions in your letter.

I trust that this resolves this matter. Skiplagged reserves all legal and other rights.

Sincerely,

Aktarer Zaman

CEO

